

Owner's Manual

Commercial and Industrial Hot Water Electric Driven, Oil Fired





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Easy-Kleen Pressure Systems 1-800-315-5533

This manual contains operational information that is specific for commercial and industrial (Alpha) hot water, electric driven, oil fired machines.

Read the following instructions carefully before attempting to assemble, install, operate or service this pressure washer. Failure to comply with these instructions could result in personal injury and/or property damage.

Table of Contents

| IMPORTANT SAFETY INFORMATION | 3 |
|---------------------------------------|----|
| SPECIFICATIONS | 7 |
| INTRODUCTION | 8 |
| OPERATING INSTRUCTIONS | 9 |
| CHEMICAL APPLICATION | 11 |
| WINTER PUMP/ COIL PROTECTION | 12 |
| GENERAL MAINTENANCE | 12 |
| MAINTENANCE CHECKLIST | 13 |
| GLOSSARY OF TERMS | 15 |
| COMPONENT IDENTIFICATION | 16 |
| QUICK DIAGNOSTICS AND SOLUTIONS GUIDE | 21 |
| AUTO STOP START CIRCUIT DIAGRAMS | 23 |
| MANUAL STOP START CIRCUIT DIAGRAMS | 27 |
| MANUFACTURER'S WARRANTY | 31 |
| SERVICE MANUAL | |

IMPORTANT SAFETY INFORMATION

The safe operation of our pressure washing systems is the FIRST priority of Easy-Kleen. This will only be achieved by following the operation and maintenance instructions as explained in this manual and all other enclosed manuals.

This manual contains essential information regarding the safety hazards, operations, and maintenance associated with this machine. The manual should always remain with the machine, including if it is resold.

ALL CAUTIONS AND SAFETY WARNINGS MUST BE FOLLOWED TO AVOID INJURY OR DAMAGE TO EQUIPMENT.

THIS EQUIPMENT IS TO BE USED ONLY BY TRAINED OPERATORS AND MUST ALWAYS BE ATTENDED DURING OPERATION.



WARNING: To reduce the risk of injury, read operating instructions carefully before using.

READ OPERATOR'S MANUAL THOROUGHLY PRIOR TO USE.

1. Read the instructions in this manual carefully before attempting to assemble, install, operate or service this pressure washer. Failure to comply with the instructions could result in personal injury and/or property damage.



USE PROTECTIVE EYE WEAR AND CLOTHING WHEN OPERATING THIS EQUIPMENT.

WARNING: Use protective eyewear and clothing when operating equipment in order to avoid personal injuries.



WARNING: This machine exceeds 85db. Appropriate ear protection must be worn.



WARNING: Risk of explosion. Operate only where open flame or torch is permitted. WARNING: Flammable liquids can create fumes which can ignite, causing property damage or severe injury.

2. Be thoroughly familiar with all controls and know how to stop the machine in the event of an emergency.



WARNING: Risk of fire. Do not add fuel when operating machine.

3. Never use gasoline, crankcase draining, or waste oil in your burner fuel tank. The minimum clearance to any combustible material is 12 inches.



WARNING: Keep water spray away from electrical wiring.

4. All electrically powered equipment must be grounded at all times to prevent fatal electric shots. Do not spray water on or near electrical components. Do not touch electrical components while standing in water or when hands are wet. Always make sure machine is disconnected from power source before servicing. Ensure machine is plugged into a ground fault interrupter.



RISK OF ASPHYXIATION: USE THIS PRODUCT ONLY IN A WELL VENTILATED AREA. *WARNING*: Risk of asphyxiation. Use this product only in a well ventilated area.

5. Use equipment in a well-ventilated area to avoid carbon monoxide poisoning or death.



WARNING: Risk of injection or severe injury to persons. Keep clear of nozzle spray.

6. High pressure spray can cause serious injuries. Never point pressurized spray at any person or animal. Handle the spray assembly with care.



WARNING: Risk of injury. Hot surfaces can cause burns.



HOT DISCHARGE FLUID: DO NOT TOUCH OR DIRECT DISCHARGE STREAM AT PERSONS. *WARNING*: Hot discharge fluid. Do not touch or direct discharge stream at persons.



WARNING: Trigger gun kicks back. Hold with both hands.

7. Hold firmly to the gun and wand during start up and operation of the machine. Do not attempt to make adjustments while the trigger gun is in operation.

8. Make sure all quick coupler fittings are properly secured before operating pressure washer.



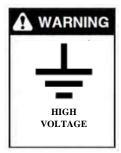
WARNING: Risk of injury from falls when using ladder.

9. Do not overreach or stand on anything unstable. Keep a good balance and make sure to keep a steady footing at all times.



WARNING: Protect from freezing.

10. It is important to keep your machine from freezing in order to keep it in its best working condition. Failure to protect your machine from freezing may cause damage to the machine and personal injuries may occur as a result.



WARNING: High Voltage

11. For machines with an electric motor or 120v burner – THE MACHINE MUST BE ELECTRICALLY GROUNDED. Must be connected to a GFCI (Ground Fault Circuit Interrupter). All Service Must be done with the machine disconnected from the supply circuit.

12. For Industrial Models, belt guard is integrated into shroud, revealing moving parts when opened. DO NOT OPERATE MACHINE WHEN SHROUD IS OPEN.

13. Protect high pressure hoses from sharp objects and vehicles. Inspect condition of hoses prior to use, or serious injury could occur.

14. Do not pass acids or other caustic or abrasive fluids through the pump.

15. Never run pump dry of water or oil or let the pump run with the trigger gun released for more than 2 minutes.

16. Do not attempt to operate this machine if fatigued or under the influence of alcohol, prescription medications, or drugs.

17. Some of the maintenance procedures involved in this machine require a certified technician (these steps are indicated throughout this manual). Do not attempt to perform these repairs if you are not qualified.

If you need further explanation of any of the information in this manual, suspend any activity involving the equipment and call our toll free number for assistance, 1-800-315-5533.

SPECIFICATIONS

| Commercial Oil Fired Electric Series | | | | | | |
|--------------------------------------|-----|------|------------------------------|---------|----------------|--------------|
| MODEL | GPM | PSI | Burner Oil Pressure (PSI) | BTU | ELECTRIC DRIVE | HP/VOLTAGE |
| EZO1520E | 2 | 1500 | 100 | 200,000 | 1750 RPM | 2/110V/1ph |
| EZO2434E | 3.4 | 2400 | 130 | 350,000 | 1750 RPM | 5/220V/1ph |
| EZO2435E-GP | 3.5 | 2400 | 130 | 350,000 | 1750 RPM | 5/220V/1ph |
| EZO3636E | 3.6 | 3600 | 130 | 350,000 | 1750 RPM | 7.5/220V/1ph |
| EZO3035E-GP | 3.5 | 3000 | 130 | 350,000 | 1750 RPM | 7.5/220V/1ph |

| Industrial Oil Fired (Alpha) Series | | | | | | | |
|-------------------------------------|-----|------|------------------------------|-----------|-----------------|-----|-------------------|
| MODEL | GPM | PSI | Burner Oil Pressure (PSI) | BTU | DRIVE | НР | VOLTAGE |
| EZO2004F-1 | 4 | 2000 | 160 | 400,000 | FLANGE/COUPLING | 5 | 220V-1PH |
| EZO2004-1 | 4 | 2000 | 160 | 400,000 | BELT | 5 | 220V-1PH |
| EZO2004F-3 | 4 | 2000 | 160 | 400,000 | FLANGE/COUPLING | 5 | 208/440/575 V-3PH |
| EZO2004-3 | 4 | 2000 | 160 | 400,000 | BELT | 5 | 208/440/575 V-3PH |
| EZO3004F-1 | 4 | 3000 | 160 | 400,000 | FLANGE/COUPLING | 7.5 | 220V-1PH |
| EZO3004-1 | 4 | 3000 | 160 | 400,000 | BELT | 7.5 | 220V-1PH |
| EZO3004F-3 | 4 | 3000 | 160 | 400,000 | FLANGE/COUPLING | 7.5 | 208/440/575 V-3PH |
| EZO3004-3 | 4 | 3000 | 160 | 400,000 | BELT | 7.5 | 208/440/575 V-3PH |
| EZO3005-1 | 5 | 3000 | 150 | 500,000 | BELT | 10 | 220V-1PH |
| EZO3005-3 | 5 | 3000 | 150 | 500,000 | BELT | 10 | 208/440/575 V-3PH |
| EZO4004F-1 | 4 | 4000 | 160 | 400,000 | FLANGE/COUPLING | 10 | 220V-1PH |
| EZO4004-3 | 4 | 4000 | 160 | 400,000 | BELT | 10 | 208/440/575 V-3PH |
| EZO2008-1 | 8 | 2000 | 130 | 800,000 | BELT | 10 | 220V-1PH |
| EZO3606-3 | 6 | 3600 | 150 | 600,000 | BELT | 15 | 208/440/575 V-3PH |
| EZO3008-3 | 8 | 3000 | 130 | 800,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO3608-3 | 8 | 3600 | 130 | 800,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO3010-3 | 10 | 3000 | 130 | 1,000,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO2512-3 | 12 | 2500 | 150 | 1,200,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO5005-3 | 5 | 5000 | 130 | 500,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO6004-3 | 4 | 6000 | 160 | 400,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO7004-3 | 4 | 7000 | 160 | 400,000 | BELT | 20 | 208/440/575 V-3PH |
| EZO8008-3 | 8 | 8000 | 130 | 800,000 | BELT | 50 | 440/575 V-3PH |

INTRODUCTION

Thank you for selecting a quality Easy-Kleen product. We are pleased to have you included among the many satisfied owners of Easy-Kleen cleaning machines. Years of engineering have gone into the development of these fine products and only top quality components and materials are used throughout. Each machine is carefully tested and inspected before leaving our plant to ensure years of dependable performance.

To continue to receive satisfactory performance, remember that this machine represents a substantial investment on your part, and if properly cared for and maintained, it will return this investment many times over. As with all mechanical equipment, your machine requires proper operation and maintenance as outlined in this manual for maximum trouble free life.

This manual has been prepared under the direction of our engineering and service technicians. Their experience in designing, manufacturing, installing and servicing our equipment from our company's inception is condensed in this manual. They know what information the end user needs in order to get the optimum performance from their pressure washer. Please read carefully.

This manual contains information that will be specific for your pressure washer, as well as similar models.

Carefully review any additional manuals that have been included with your system and follow ALL ADDITIONAL OPERATING INSTRUCTIONS AND SAFETY NOTICES. They are specific for the quality components that have been used to manufacture your machine and are an integral part of the operating and maintenance procedures.

The management & staff at Easy-Kleen are proud of the equipment that we design and manufacture and we thank you for making us your # 1 choice in pressure washers. If you have any questions please do not hesitate to call us, 1-800-315-5533.

Our goal is that you will be satisfied with the performance, quality, and service you receive from Easy Kleen and that if you need to replace this machine in years to come, you will give us the opportunity to continue supplying equipment to your company.

PLEASE READ MANUALS CAREFULLY BEFORE USING MACHINE. EXAMINE MACHINE AND CRATE CAREFULLY FOR SHIPPING DAMAGE OR MISSING PARTS. REPORT PROMPTLY ANY SHORTAGES OR DAMAGE CLAIMS TO FREIGHT CARRIER OR DEALER.

OPERATING INSTRUCTIONS

1. **Perform pre-start maintenance** inspection on all applicable systems prior to operating the machine. This is essential for the safe, effective and efficient operation. You will get optimum performance from your system ONLY if these instructions and inspections are followed. Any indication that the pressure washing system was not operated and maintained according to these instructions may cancel the manufacturers' warranty.

Location – Be sure to install in an area that has sufficient air ventilation to support combustion of oil in burner.

Controls – Make sure all controls turned to the off position.

Pump – **Oil level** - Level the pressure washer. Be sure oil level in the pump is correct on dip stick. If the level is low, add the correct oil to the proper level. **USE ONLY SAE 30 W NON-DETERGENT OIL OR HYDRAULIC 68. DO NOT OVER FILL.**

Visually inspect all electrical components to assure they are in good condition, showing No signs of exposure, breakage or splicing.

Visually inspect all hoses, nozzles and guns to assure they are in good condition. If replacements are necessary they must be rated to withstand the machines operating pressure and temperatures.

2. Attach high-pressure hose to hot water outlet quick connector. Attach the other end of high pressure hose (with quick coupler) to spray gun. Ensure that quick disconnect connections are tightly locked together. Apply a sharp pull on hose to confirm they are secured.

Attach wand nozzle specific to task requirements (i.e. chemical or pressure wash). [Quick Coupling Operation – Pull back sleeve end and insert male end into nozzle quick coupler, release sleeve and <u>confirm connection</u> by pulling on the nozzle].

3. Attach water source to water inlet located on pump. The water source must be attached with a good quality standard garden type hose (1/2" minimum is required). Connect male fitting into the female pump inlet fitting. Make sure that the inlet screen/filter is intact and fitted correctly. Turn on water source. WATER MUST BE IN SUFFICIENT SUPPLY, AND PRESSURE MUST BE BETWEEN 20 –60 PSI TO ENSURE PROPER AND SAFE OPERATION. Specific attention should be given if using a well water supply. Ensure water is flowing from end nozzle with the trigger gun pulled. Deplete system of all air.

4. Start electric motor and switch on burner.

PUMP and BURNER switches are located on electrical box. For Manual Stop/Start: Turn BURNER switch to 'PUMP', adjust the burner thermostat to desired temperature, then turn BURNER switch to 'BURNER'.

For Auto Stop/Start: Turn PUMP switch to 'ON', adjust burner thermostat to desired temperature, then turn BURNER switch to 'ON'.

5. Burner operation

Be sure water is flowing through water heater coil before turning on BURNER switch. Turn thermostat to desired temperature. Burner will ignite and remain in operation as long as there is sufficient water flow to satisfy the pressure switch and temperature control.

IF YOU EXPERIENCE IGNITION FAILURE, DO NOT ATTEMPT TO RESTART BURNER! EXCESS FUEL AND VAPORS MAY HAVE ACCUMULATED AND THE CHAMBER MAY BE HOT. THE UNIT MUST COOL DOWN BEFORE RESTART CAN BE ATTEMPTED.

Warning: Condensation on Coil

When cold water is being pumped through the heater coil and the burner is firing, condensation may form at times on the coil and drip down into the burner compartment. This can be particularly noticeable on cold, humid days giving the false appearance of a leaking coil. A leaking coil or system will be evident if the pump keeps cycling with the trigger released. The pump head pressure should read '0'.

WARNING: All electrically powered units must be provided with suitable overload and overcurrent protection in accordance with the Canadian Electrical Code part 1. Confirm the GFCI (Ground Fault Circuit Interrupter) is in good working order.

6. **Pressure adjustment** - The pressure regulator (unloader) is located on the pump (see diagram). It controls the pressure being generated by the pressure washer. This regulator may be adjusted to the desired pressure by turning the adjustment knob. Turning the adjustment knob clockwise will increase the pressure. **NEVER OPERATE SYSTEM AT A HIGHER PSI THAN THE MAXIMUM RATING**. This machine has been adjusted to operate at a specific maximum pressure as per the machine specifications. Pressure may be reduced for lighter use by turning the Pressure Regulator/Unloader counter clockwise. If continuing to turn the unloader clockwise does not increase the pressure, then this implies the maximum has been reached for the system. Any further turning of the unloader will cause the pressure to spike when the wand trigger is released, resulting in possible damage to the machine. To avoid this effect, loosen the unloader (counter-clockwise) until the pressure just starts to drop (see pump head pressure gauge) and until it no longer exceeds the maximum pressure rating for the machine.

7. You are now ready to start the cleaning operation - Pull trigger on the pressure wand assembly to start cleaning. To stop the pressurized water, release the trigger. DO NOT LEAVE UNIT RUNNING WHEN NOT IN USE.

8. **To stop Burner operation** – Turn BURNER switch to 'PUMP' (or to 'OFF' for Auto Stop/Start models) and run pump for two minutes with trigger gun pulled to allow coil to cool down. After cooling period is complete, turn off main power to motor by turning BURNER switch to 'OFF' (turn PUMP switch to 'OFF' if equipped with Auto Stop/Start). Squeeze and release the trigger for the second time in order to relieve the pump system of pressure.

9. **Prior to storage** – Inspect pressure washer for any damage or required maintenance. If your machine is to be exposed to cold weather, please refer to winter pump/coil instructions found in this manual. If possible, do not allow unit to remain outside in the elements.

10.**Warning** – If unit is left running while not in use, pump damage may occur. Do not leave unit running while not in use!

CHEMICAL APPLICATION

Downstream Chemical Injection: Standard

NOTE: Do not remove back flow preventer as chemical may flow back into potable water source. For standard chemical injection, ensure the black nozzle is properly fitted at the end of the wand. The chemical injector will not function if this nozzle is not fitted.

1. Chemical preparation – Select detergent/chemical that best suits your cleaning task. Prepare dilution according to the manufacturer's instructions. The volume of chemical being used may be adjusted at the valve located on the chemical injector. Note: for EK Pumps, the volume is preset and cannot be adjusted.

2. Insert the intake hose, located on the chemical injector at the pump, into the chemical being used.

3. Fit black nozzle on the standard wand, or for the dual wand, turn adjustment knob on, and adjust for required flow rate.

4. To apply chemical, engage trigger on pressure wand assembly. Turn chemical injector's nipple to adjust flow.

5. Chemical can now be applied through pressure wand assembly. It will take 5 - 15 seconds for chemical to travel to spray nozzle. The volume of chemical being used may be adjusted at the chemical injector.

6. For best results apply chemical from bottom to top, and allow for proper penetration time prior to rinsing. Do not allow chemical to dry. Rinse from bottom to top and then top to bottom.

WINTER PUMP/ COIL PROTECTION

The following procedure MUST be used when the pressure washing unit is stored at temperatures below freezing.

1. All water must be drained or blown (via compressed air) from system. Connect a short piece of male fitted $\frac{1}{2}$ " garden type hose on to the female inlet on the pump.

2. Place the open end of the hose into a wide mouthed container of full strength, winter rated, vehicle windshield washing fluid or Anti-Freeze, **RATED FOR MINIMUM -40**°C.

3. Connect the pressure wand assembly.

4. Start the motor and engage the trigger on the pressure gun. Operate the system until the fluid runs the same color as the windshield washing fluid. Your machine is now prepared for storage.

5. Disconnect fluid supply, blow out with compressed air, and cap end.

GENERAL MAINTENANCE

Burner Maintenance

NOTE: Repair of the burner is to be done by authorized and trained burner professionals only.

The oil filter cartridge should be replaced every year to prevent fuel contamination and plugging of fuel pump and nozzle of oil burner. The nozzle should also be replaced at least once every year or twice if used daily and if poor combustion begins to occur. **Ensure correct fuel nozzle is being used (see machine label)**. See included burner manual for more information on burner.

Final adjustments to burner include fuel pressure adjustment for controlling water temperature (tighten fuel pressure adjustment screw slightly to increase desired output temperature) and air band adjustment for combustion efficiency. A combustion test kit should be used for these final adjustments. Check SPECIFICATIONS chart (page 7) for the burner oil pressure corresponding to your model and be sure not to exceed this pressure. See included burner manual for more information and a parts break down of the burner.

If the burner floods with oil: run machine with heat on until all excess oil is burned off (this can take up to a couple of hours). If excess oil is not properly dealt with, the ceramic casing can absorb excess oil, causing a fire hazard. DO NOT LEAVE MACHINE UNATTENDED WHILE MACHINE IS FLOODED.

General Maintenance and Care

If the water heater is likely to be exposed to freezing weather then it should be winterized according to the winter pump/coil protection procedure in the previous section. Alternate methods may not completely protect the components. Damage from freezing is not a warrantable item.

Water Condition

Use a softener on your water system if local water is known to be high in mineral content. The advantages of soft water are very beneficial: prevents scale buildup in heater coil, cleans better with considerably less detergent, prevents streaking on painted surfaces and glass when rinsing.

Descaling Heater Coil Procedure

NOTE: Descaling of the heater coil is to be done by <u>authorized and trained burner</u> professionals only.

The best way to acidize the coil is with a circulation pump capable of handling acids.

1. Fill a plastic container with a suitable acid diluted with water to desired strength.

2. Connect discharge from the circulating pump to the hot water outlet on the water heater with a suitable hose. Connect the inlet of the circulating pump to the acid container with suction hose from the pump module and use it as a return hose to the acid container. As acid dissolves the scale it becomes neutralized, so about every five minutes add more acid to the container until all the scale has been removed from the coil. Flush out coil thoroughly with water after descaling.

MAINTENANCE CHECKLIST

Daily

- 1. Check oil for proper level and adjust accordingly.
- 2. Examine the quality of the oil.
- 3. Check pump for oil and/or water leaks.
- 4. Inspect and clean inlet filters.

Weekly

1. Examine all fittings, components, hoses, connections, and nozzles for damages, loose parts, or leaks. – Replace accordingly—

Recommendation for Oil Changes and Component Replacement

1. Change the oil in the pump after the first 50 hours and every 500 hours after the initial oil change. Use SAE 30 W Non-Detergent for GP Pumps and Hydraulic 68 for EK Pumps.

2. Change all other components on the pump as needed.

GLOSSARY OF TERMS

AUTO START/STOP – Unit will automatically start when the trigger is pulled, and it will stop the motor on time delay after the trigger has been released in order to prevent the pump from bypassing and overheating.

PSI – Pounds per square inch. Pressure washers are designed and rated to operate at a specific PSI. Operating at pressures exceeding the maximum rating could result in damage to the unit and/or SEVERE PERSONAL INJURY.

GPM – Gallons per minute. The orifice on the pressure wand assembly has been selected to deliver up to the maximum GPM for your machine.

PRESSURE WAND ASSEMBLY – This refers to the gun, wand, and nozzle.

PUMP – The pump moves the water through the system and delivers it to the pressure wand assembly.

UNLOADER VALVE – Is a valve located at the head of the pump for unloading water back into the bypass when the trigger gun is shut off. It also reduces the load on pump when gun is off.

OIL, PUMP – The oil used within the pump to lubricate its operation. Important to use only SAE 30 W Non Detergent (GP Pump) or Hydraulic 68 (EK Pump) in the pump (see diagram).

BURNER – The burner heats the water in hot water pressure washers. It is located under the coil and may be powered by furnace oil or diesel fuel.

BACK FLOW PREVENTER – Device to prevent flow backwards into potable water supply.

MAXIMUM WORKING PRESSURE The water heater coils are designed to operate safely at normal working pressures. Each machine is equipped with a safety pressure relief valve which prevents over pressurization of the high pressure system. It is an important safety device and must not be tampered with in any way.

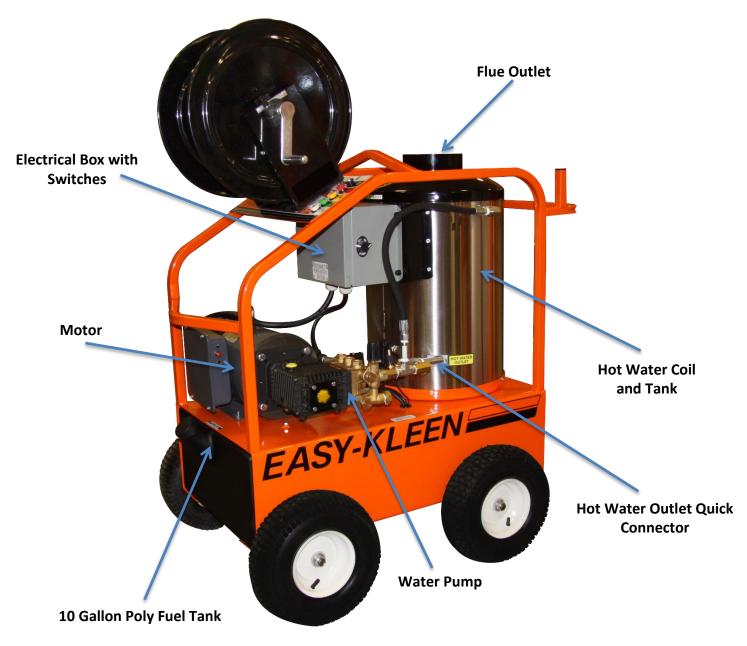
TEMPERATURE CONTROL- The water heater is equipped with a temperature control which shuts down the burner in the event of excessive outlet temperature caused by insufficient water flow through the heater coil. Do not set thermostat above 195°F.

PRESSURE SWITCH - A high pressure switch is used to control the burner. It is part of the burner control system (see diagram).

FLOW SWITCH – A flow switch is installed on the outlet of the high pressure pump (on 15 - 20 HP units) and will shut off the pump and motor in the absence of water flow as well as turning it back on when flow is detected (by squeezing the trigger).

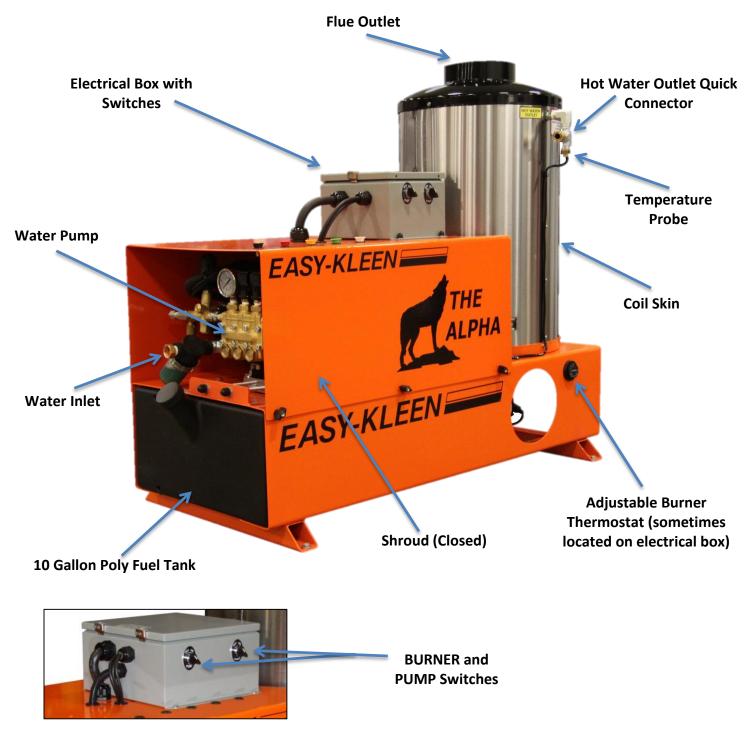
COMPONENT IDENTIFICATION

Commercial Model:

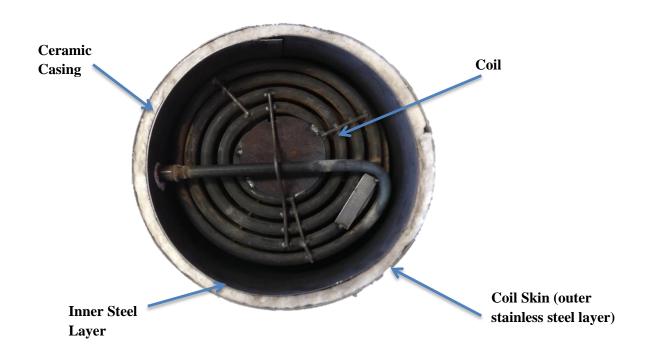


*Model EZO2435E-GP shown with *optional* hose reel and auto stop start.

Alpha Series Industrial Model:

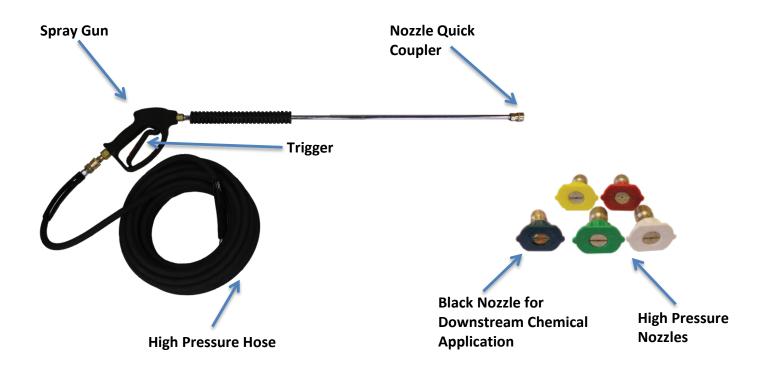


*Model shown with *optional* auto stop start.

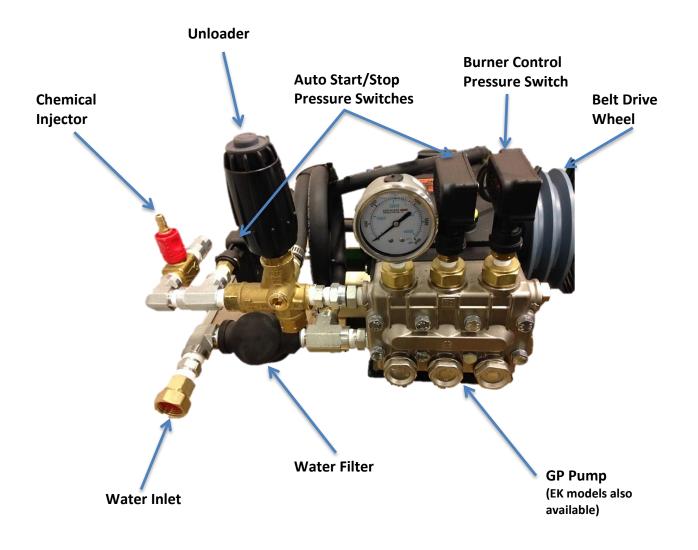


Hot Water Tank Interior (Top Cover Removed):

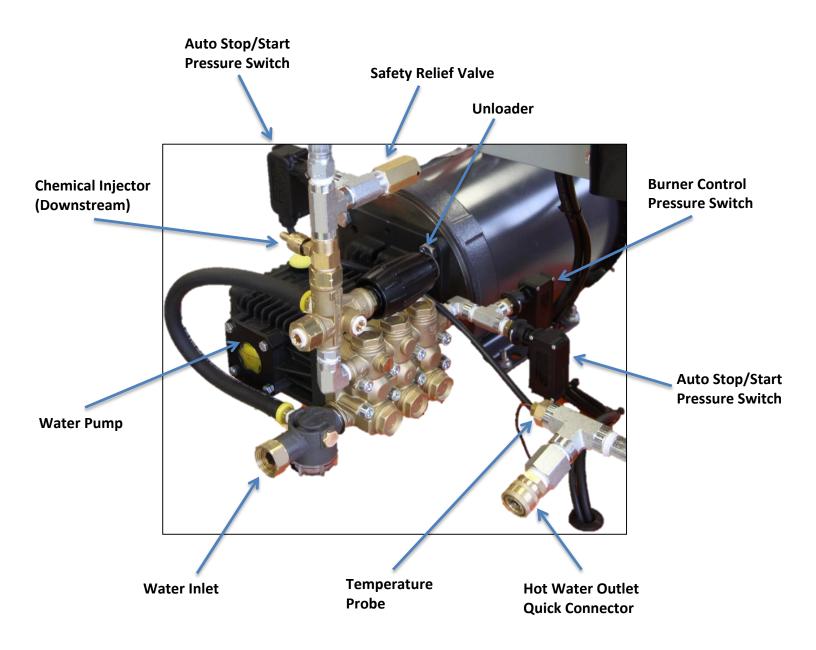
Pressure Wand Assembly:



Belt Driven Pump Assembly:



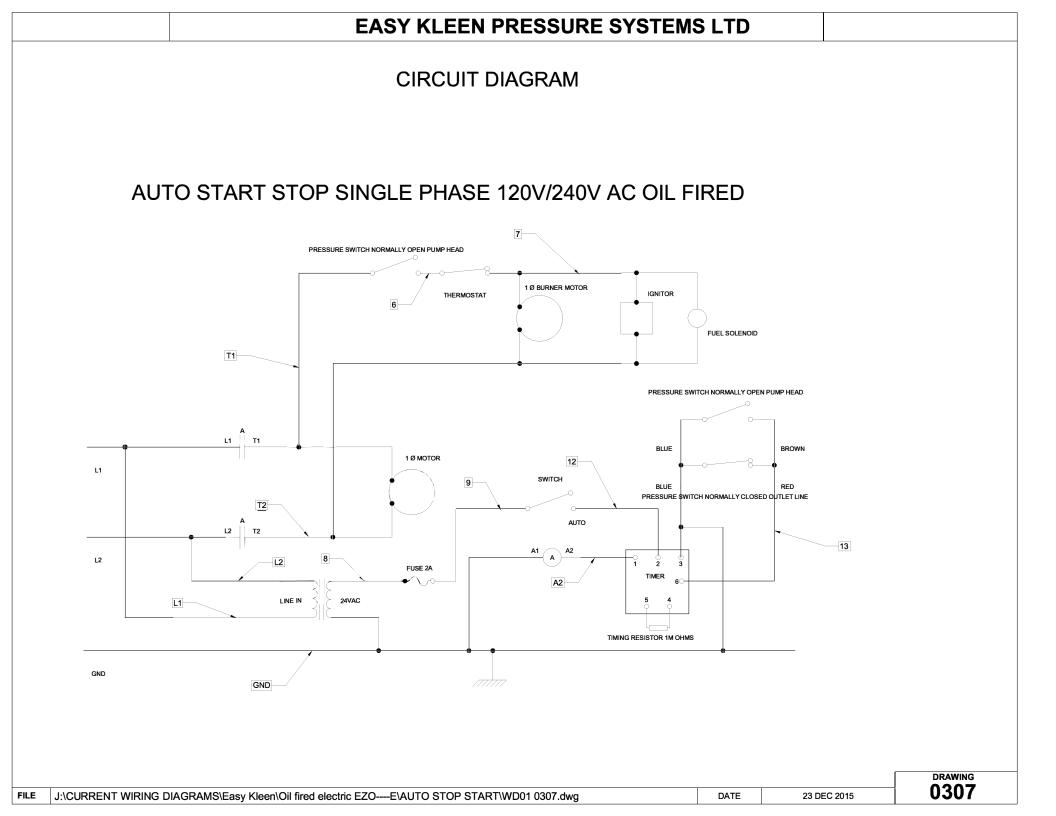
Direct Drive Pump Assembly:

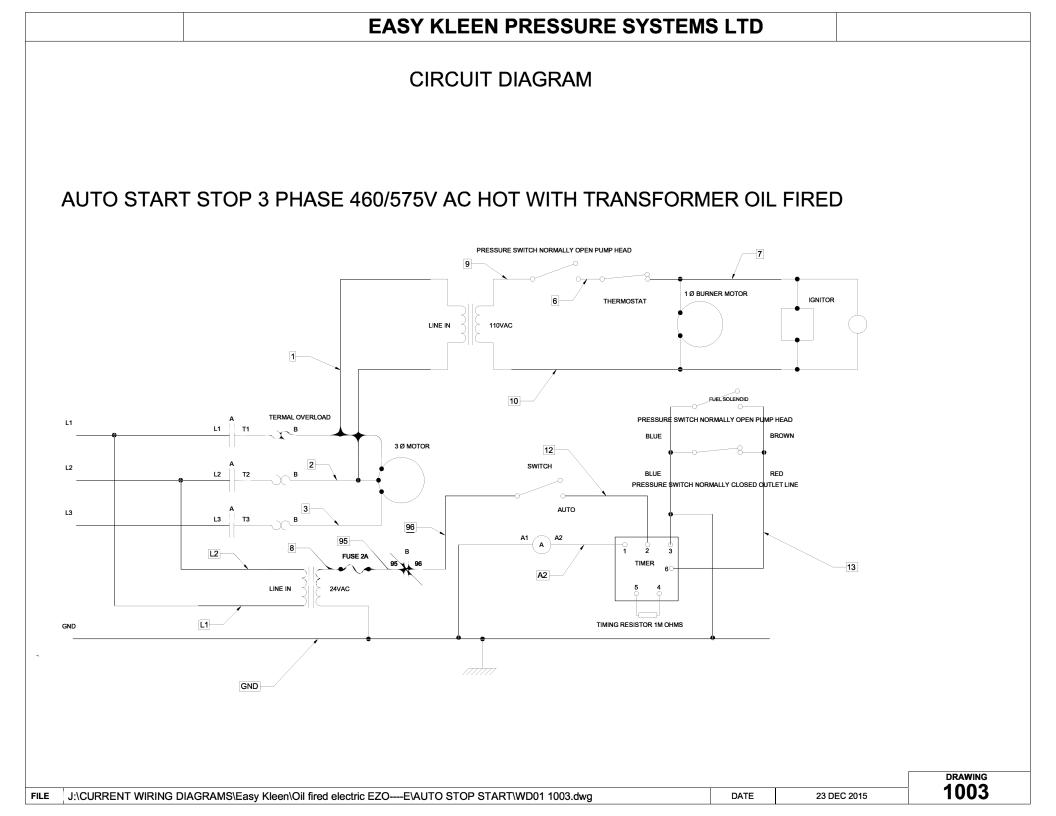


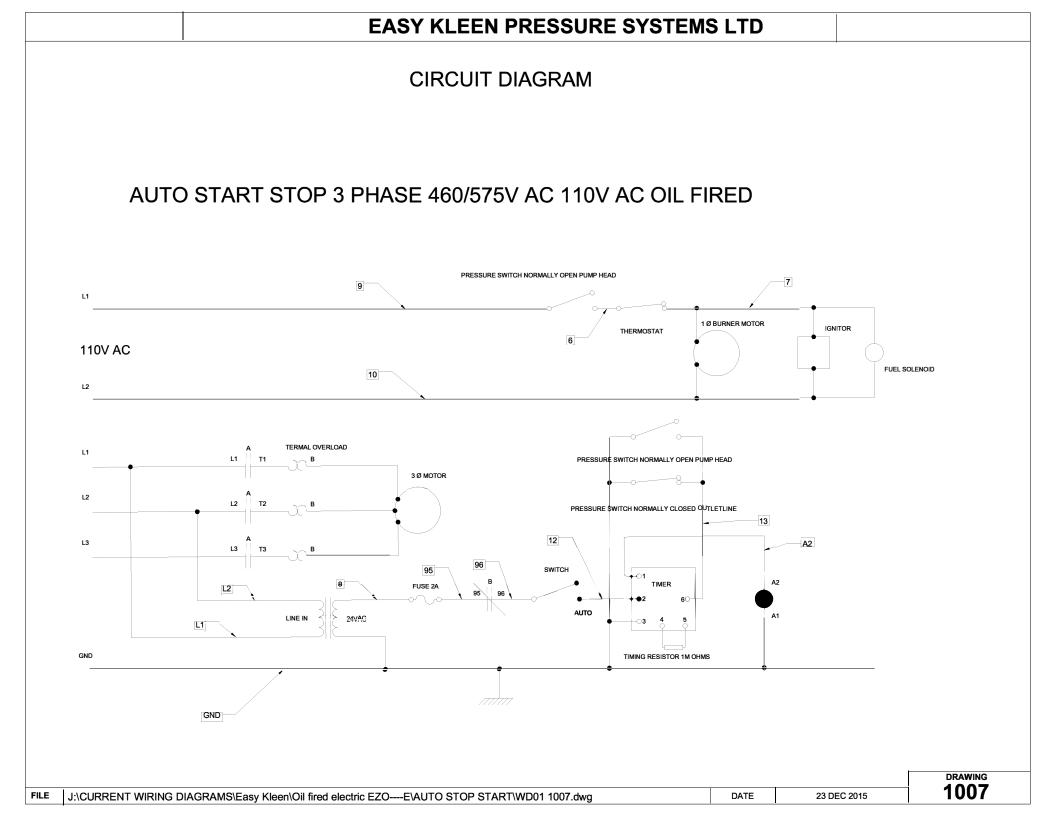
QUICK DIAGNOSTICS AND SOLUTIONS GUIDE

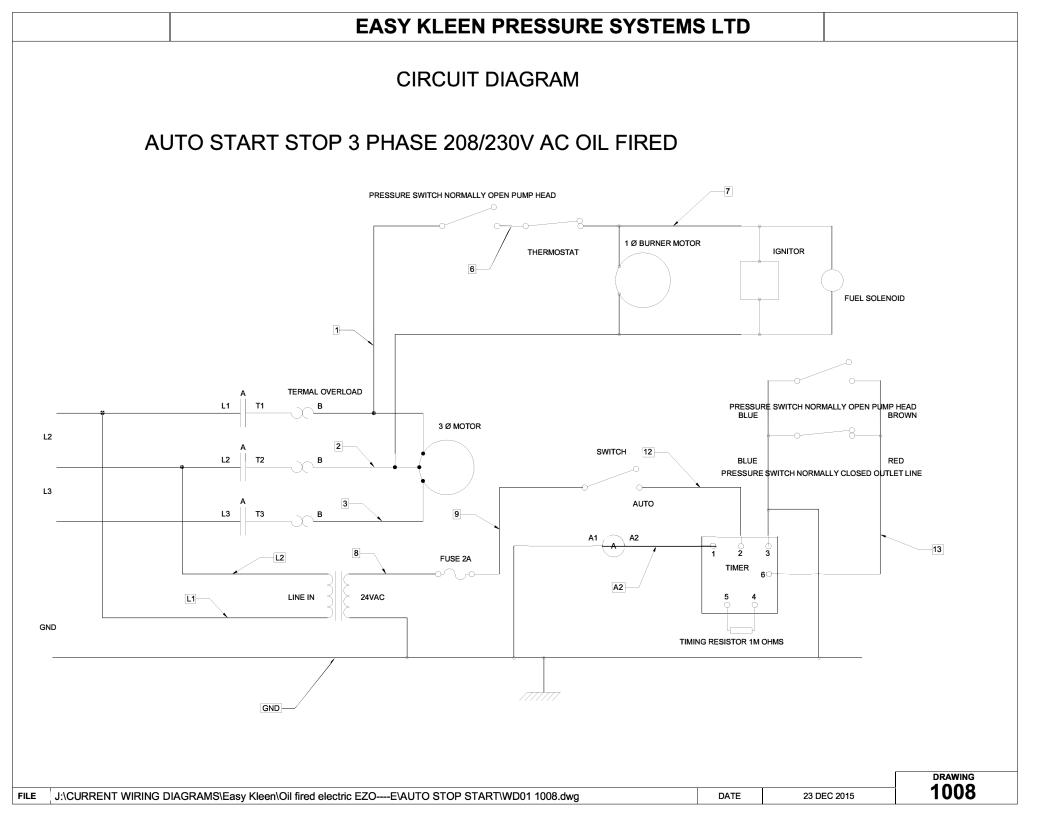
| PUMP | | TYPE OF OIL |
|--|------------------------------|---|
| EK Pump | | Hydraulic 68 (650ml) |
| | GP Pump | 30W SAE Non-Detergent |
| PROBLEM POSSIBLE CAUSES | | SOLUTIONS |
| | PRES | SURE |
| | Metal in oil | Examine oil in pump to see if there is metal in oil. If you find traces or pieces of metal, your pump has damaged components. |
| No pressure or Very low pressure | Dirt in water | Verify if there is dirt in nozzle tip or in valves in pump. If nozzle is plugged, clean or replace it. If valves in pump are clogged, clean valves. If valves in pump are damaged or pitted, replace valves. |
| | Wrong nozzle size | - Make sure you have the right nozzle size. The black nozzle will drop pressure in order to use chemical injector and is only for soap or chemical. If you are not using soap, use a different color. |
| | Wrong nozzle size | - Make sure you have the right nozzle size. |
| Pressure too high | Unloader adjusted improperly | - Check pressure of pump with a pressure gauge and adjust to desired pressure. |
| | or damaged | - If you cannot reduce pressure, replace unloader. |

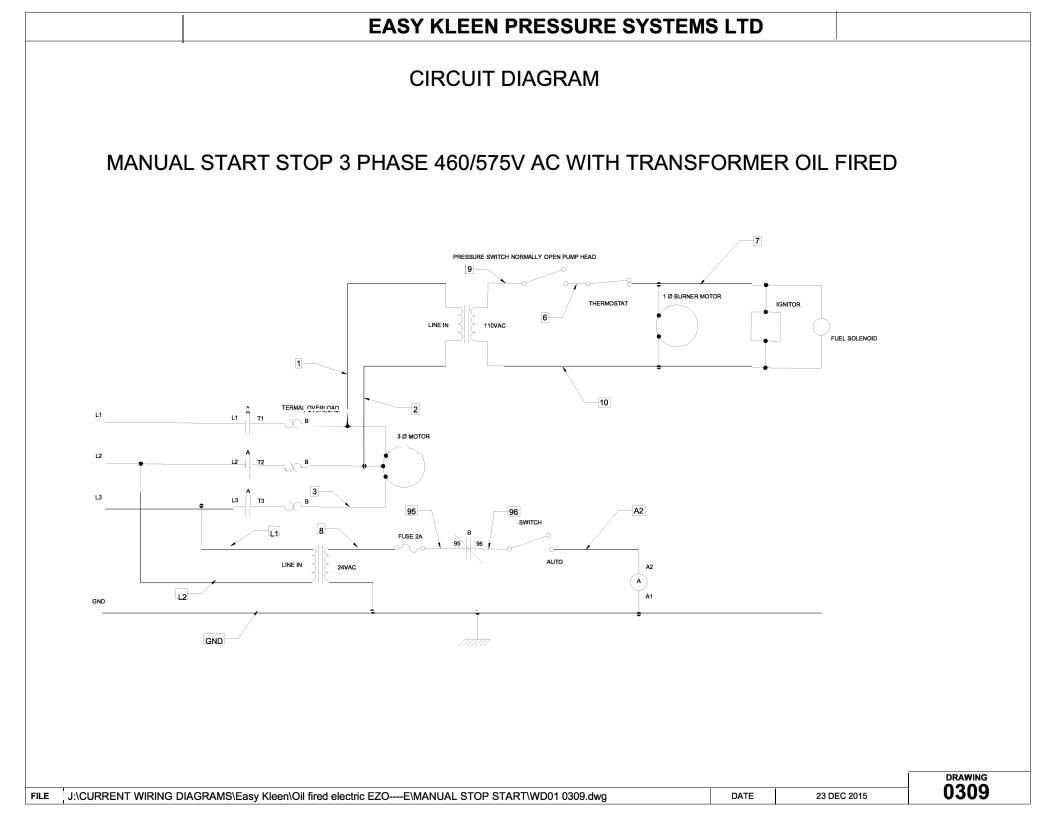
| PROBLEM | POSSIBLE CAUSES | SOLUTIONS | | | |
|---------|---------------------------|---|--|--|--|
| | BURNER | | | | |
| | Damaged thermostat | Make sure thermostat is connected properly. If burner fan does not come on when you turn thermostat dial, replace thermostat. | | | |
| | Damaged pressure switch | Make sure pressure switch is connected properly to burner unit. Take cover off pressure switch by unscrewing the 4 screws on the front part of the switch (switch is located on pump). Without touching the contacts that conduct current, push on the little button found on the micro switch (button is located directly above the part that attaches directly into pump). If burner comes on, replace pressure switch. If burner does not come on, make sure there is current going through switch (consult a professional for this if you do not know how to do this properly as you can get severely injured by the electrical current connected to your machine). If current properly flows through pressure switch to burner, check ignitor. | | | |
| | Damaged ignitor | Please call a repair center for help to conduct tests on the ignitor. If you see vapor coming out the top of the coil when you try to turn the burner on while the machine is in use, fuel is passing through the system properly but the ignitor is unable to produce a spark. Replace the ignitor. If you don't see vapor, check the fuel line. | | | |
| | Plugged filter or no fuel | Make sure you have enough fuel in the tank. If you have fuel, make sure the filter and fuel line are not plugged or damaged. | | | |

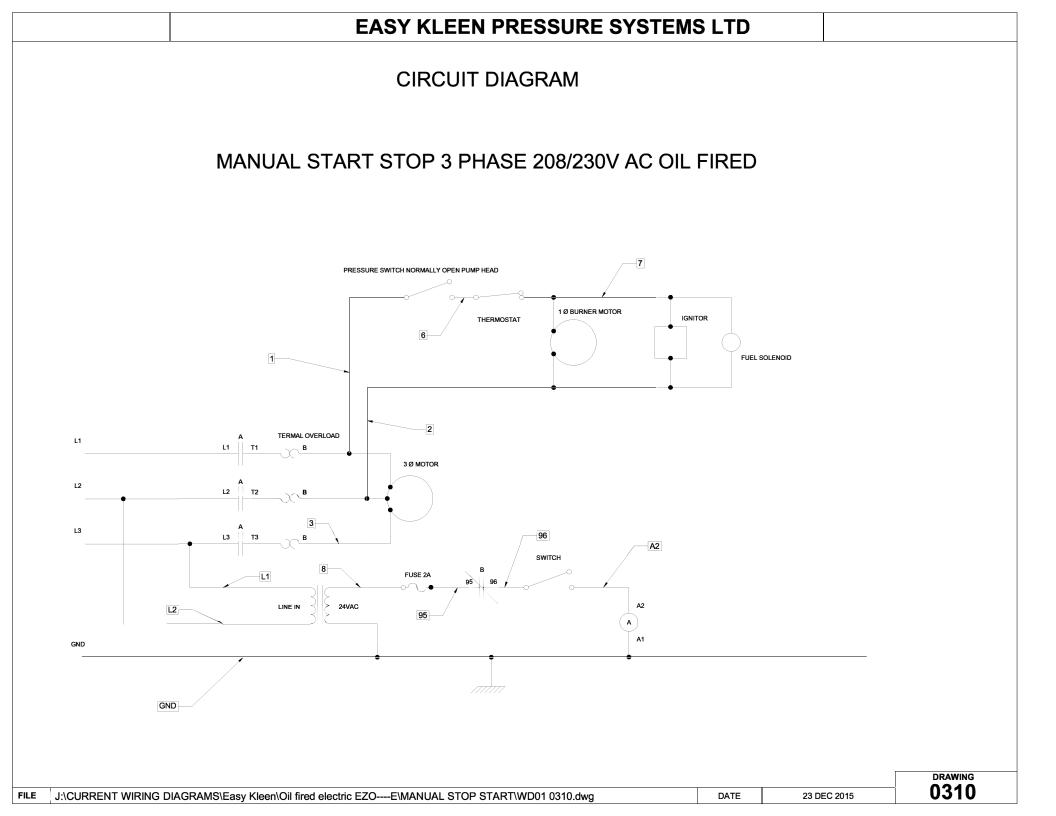


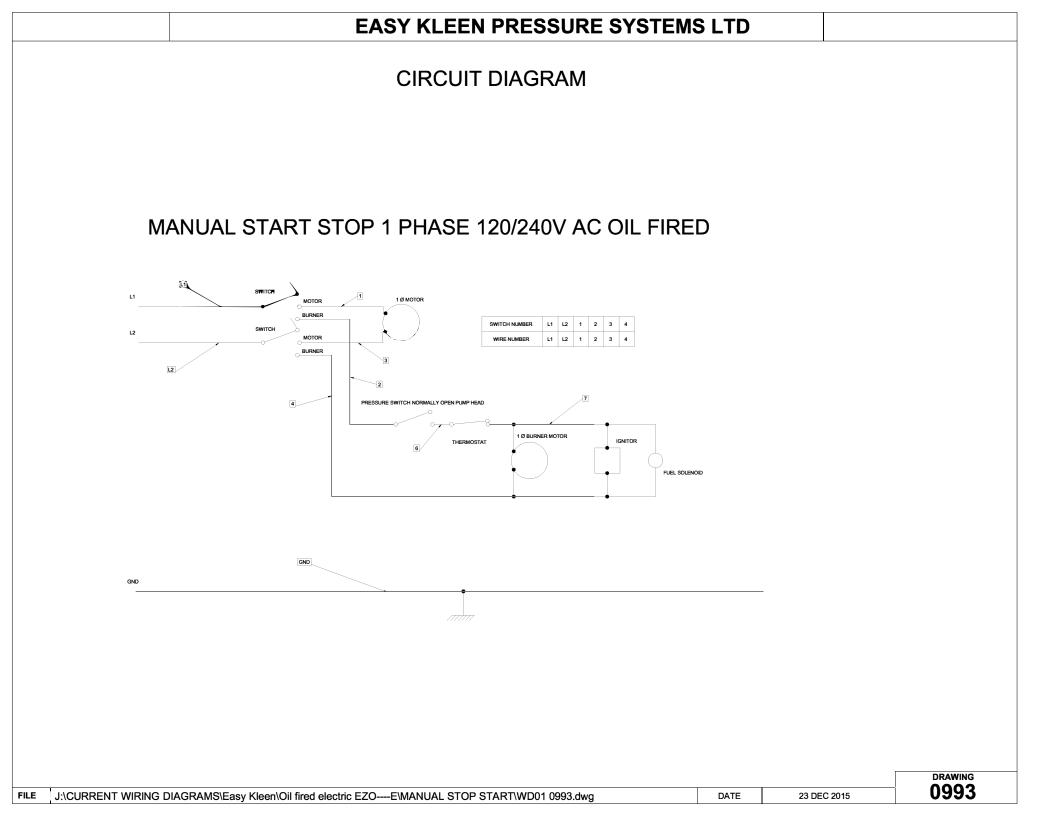














MANUFACTURER'S WARRANTY

Thank you for your purchase of an Easy Kleen pressure cleaning system. All original equipment are warranted for a specific period and on the conditions set forth, that the product is free from defects in materials and workmanship as follows:

| Pump: Crankshaft, Manifold, Crankcase, Bearings, Connection Rods | 7 Years Parts 1 Year Labor |
|--|---|
| Heating Coils | 1 Year over 5100 PSI, Lifetime Limited under 5100 PSI, 1 Year Labor |
| Honda Engine *Kohler Engine * Others | 2 Years or as otherwise stated by the engine manufacturing policy |
| Electric Motor/Generators | 2 Years/1 Year Warranty from individual manufacturer of component |
| Frame and Body Materials | Lifetime Limited Warranty |
| Burners: fuel pumps, ignitor, fuel solenoid coil, burner motor, gas valve | 1 Year Parts 1 Year Labor |
| Electric Components: switches, GFCI, therm- ostats, transformers, flow & pressure switch | 90 day, Manufacturing Defect |
| Accessories, Unloader, Safety Valves, Pulleys, Flow & Pressure Switch, Thermometers | 90 day, Manufacturing Defect |
| Wear Items: trigger guns, wands, water strainers, filters; seals, lights, gaskets; belts, check valves; nozzles; o-rings; quick couples, packings and seals on wet-end of pump, high pressure discharge hose; chemical injectors and fuel filters | 90 day, Manufacturing Defect |
| | |

NOTE* Due to original equipment manufacturer's requirements, Easy Kleen is not permitted to perform warranty repairs or claims for electrical motors, gas, or diesel engines. Please contact Easy-Kleen service department for a local warranty representative.

LIMITATIONS OF LIABILITY

Easy Kleen liability for special, incidental, or consequential damages is expressly disclaimed. In no event shall Easy Kleen's liability exceed the purchase price of the product in question. Easy Kleen makes every effort to ensure that all illustrations and specifications are correct, however, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product will actually conform to the illustrations or specifications. Our obligation under this warranty is expressly limited at our option to the replacement or repair at our manufacturer location, is such part or parts at inspection shall disclose to have been defective. Easy Kleen does not authorize any other party, to make any representation or promise on behalf of Easy Kleen or to modify the terms, conditions, or limitations in any way. It is the buyer's responsibility to ensure that the installation and use of Easy Kleen products conform to local codes. While Easy Kleen attempts to ensure that its products meet national codes, it cannot be responsible for how the customer chooses to use or install the product. THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

Easy Kleen reserves the right to make any changes to an Easy Kleen product at any time without incurring any obligation with respect to any product previously, ordered, sold, or shipped.

WARRANTY REPAIRS

Warranty claims must first contact Easy Kleen's Service Department to be issued a preauthorized repair number (PARN). You will need a copy of your invoice and the equipment serial number.

If new parts are needed, they will be invoiced to you as normal. Defective parts are to be sent to us PREPAID for warranty and consideration. If a part is found to be defective, a credit will be issued to cover the costs of parts and shipping. All work is be performed at the manufacturers' place of business when returned PREPAID. This warranty will not cover labor if warranty work is conducted at the customer's place of business. Road service will be charged at the normal rate in these situations.

WARRANTY DOES NOT COVER:

- Abnormal wear-and-tear: Our warranty covers material and manufacturing defects
 only
- Components or other devices not manufactured by Easy Kleen including, but not limited to gasoline, diesel engines, electric motors, generators, pumps, etc.
- Pickup and/or delivery of the equipment.
- Rental or replacement equipment during the repair period
- Overtime labor charges
- Freight charges for replacement parts (customer responsibility)
- Travel time or mileage
- Service calls
- Transportation of equipment for service
- Consequential Damage or Liability that occurs as a result of original defect.

WARRANTY DOES NOT COVER DEFECTS CAUSED BY:

- Improper or negligent operation or installation, accident, abuse, misuse, neglect, unauthorized modifications, including, but not limited to, the failure of the customer to comply with recommended product maintenance schedules.
- Improper repairs
- Neglected maintenance/incorrect operation (specified in the Owner/Operator's Manual
- Unapproved devices or attachments
- Water sediments, rust corrosion, thermal expansion, scale deposits or a contaminated water supply or use of chemicals not approved or recommended by Easy Kleen Pressure Systems Ltd.
- Improper voltage, sudden voltage spikes or power transients in the electrical supply
- Usage which is contrary to the intended purpose of the equipment
- Natural calamities or disasters including, but not limited to, floods, fires, wind, freezing*, earthquakes, tornados, hurricanes and lightning strikes

*Includes damage done to components that come in contact with water as a result of freezing in a non-winterized machine.

1-800-315-5533

Easy-Kleen Pressure Washers

Service Manual

This manual is intended for technical personnel to assist in the diagnosis and repair of issues with pressure washers.

This manual is <u>not intended</u> for use by non-technical personnel.

It is advised to always refer to competent technical personnel when repairs are advised to avoid equipment damage or potential personnel injury.

If you have any technical questions please do not hesitate to call us at 1-800-315-5533.

| | POWER SYSTEM | DIAGNOSTICS - Gas Motor Not Starting |
|---------------------------------|---------------------------------|--|
| PROBLEM | POSSIBLECAUSE | SOLUTION |
| | Fuel | Check to see if proper fuel levels are maintained |
| Gas motor not starting | No ignition | Check ignition by removing spark plug from cylinder. If electric start, try starting using the recoil starter. |
| 8 | Electric Starter/Battery | Recharge or replace battery. |
| | Fuse blown in key switch | 18 amp engine, open key switch, replace 30 amp fuse |
| | Flooded | Wait 5 minutes before attempting to restart. |
| Spark Plug - stronggas smell | Noignition | Check ignition by removing spark plug from cylinder. If electric start, try starting using the recoil starter. |
| | Bad plug | Check spark plug and replace if necessary. Carbon deposits can indicate a fouled plug or too much fuel. |
| Disa da se nat fina | Poor connection | Inspect the ignition connection. |
| Plug does not fire | Bad magneto | Check the source of spark plug for engine ignition. |
| Bad ignition system | Poor connection | Check the source of spark for the engine ignition. |
| | No fuel to cylinder | Check fuel delivery from carburetor to cylinder. Check carburetor float bowl for fuel. |
| | Fuel line restricted | Inspect fuel line to carburetor for restrictions or clogging. Flexible line may be kinked. |
| Spark Plug - no gas smell | Stuck carburetor float | Unstick float |
| | Clogged carburetor needle valve | Unclog needlevalve. |
| | Bad fuel pump | Replace fuel pump. |

| | FLUID SYSTEM | DIAGNOSTICS - Flow and Pressure |
|--------------------------|--|---|
| PROBLEM | POSSIBLE CAUSE | SOLUTION |
| | Nopower | Make sure pump is operating. Check drive belts and couplings, make necessary adjustments. |
| | Trigger gun valve | Check trigger gun, repair or replace. |
| | No water source | Ensure water supply is not restricted and hoses are in good repair and not kinked. |
| No Flow | Clogged spraynozzle | Check spray nozzle, repair or replace. |
| | Clogged inlet filter | Check inlet filter, repair or replace. |
| | Float Valve stuck (optional) | Float valves can become stuck in the "UP" position. Manually dislodge and inspect for problems. |
| | Faulty unloader valve | Remove and check for proper action, repair or replace. |
| | Incorrect or no spray nozzle | Nozzle should be properly sized for the system. Low pressure indicates that the nozzle in use is too large. |
| | Worn spraynozzle | Replace nozzle when it shows signs of internal erosion. |
| | Debris in valves | Clean valves and check o-rings for pits and cracks. |
| Low pressure, adequate | Lance on lowpressure | Adjust pressure so the water flows through properly. |
| flow | Unloader is not adjusted correctly | Adjust unloader to proper level. |
| | Pressure gaugeinaccurate | Use a new pressure gauge on a quick connect at outlet to check system pressure and replace if gauge is faulty. |
| | Pump packings bad | If low pressure persists, pump packings may need replaced. |
| | Volume Improperly adjusted | If unit has volume adjustment, it may need readjustment |
| | Discharge leaks | Look for leaks on the discharge side of system. |
| | Downstream chemical injector (Dema) | Remove the injector and retest system. If the flow is restored, replace the injector. |
| | Loose drive belts | If belts do not have proper deflection, replace them. |
| Low pressure, low flow | Pump not running at rated speed | Check engine throttle and see that the motor is rated for the same speed as the pump. |
| - | Stripped pump drive coupling | Inspect coupling and repair or replace. |
| | Defective easy start valve (optional) | Check the start or throttle-back valve for proper operation. |
| | Malfunctioning motor orgear | Ensure that the motor or engine is working properly |
| | Unloader stuck in bypass | Piston assembly may be stuck or fouled |
| | Outlet restriction | Build up can restrict flow. If water is not flowing freely, flush with garden hose to isolate the clog or restriction. |
| | Clogged nozzle | Distorted spray pattern can indicate a clogged nozzle. |
| Low pressure, low flow - | Nozzle too small | Ensure nozzle is proper size for the system. |
| Bogs | Hose restriction | Correct any kinks or restrictions. Replace crushed hoses. |
| | Debris in the system | Debris can lodge in the discharge side of the system (valves, fittings, injectors, filters) Flushing with water may correct it. |

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--------------------------------------|--|--|
| | Small spray nozzle | Nozzle must be properly sized for the rated flow and pressure. Reset unloader or pressure relief if nozzle size is changed. |
| Excessive pressure | Faultypressure gauge | Check the pressure gauge using a properly calibrated pressure gauge on quick connects at the equipment outlet. |
| | Improperlyadjusted unloader | Adjust to the proper pressure using pressure gauge. |
| | Faultyunloader | Check the unloader action. If it is not working properly, it may need repaired or replaced. |
| | Air in system | Inspect places where air can enter the system. i.e. fittings, hose, connections etc. |
| | Chemical line not submerged | If the chemical valve is on, ensure that the chemical line is fully submerged in the chemical |
| | Inlet line restricted | All inlet connections should be snug and not kinked to reduce the chances of pump starvation. |
| Rump chatters equiptoion | Inadaguata wataraupply | Water supply to the system must meet or exceed the rated flow (GPM) on the serial number |
| Pump chatters, caviataion, vibration | Inadequate watersupply | plate. Faucet must be completely opened or water above the tank outlet in a gravity fed system. |
| VIDIALION | Float valve stuck (optional) | If float valve is stuck in the up position, water can not enter the float tank. Unstick valve if possible of replace if necessary. |
| | Turbulence in floattank (optional) | Excessive turbulence allows the pump to draw air into the system. Correct excessive turbulence. |
| | Inlet or inlet strainer clogged | Regularly clean the inlet and inlet strainer to keep debris from entering the float tank |
| | Water supply to hot | Inlet temperature should not exceed 140F - 160F range. |
| | Air in system | Inspect places where air can enter the system, i.e.; fittings, hose, connections etc. |
| Inlet line vibrates | Debris in inlet checkvalves | If there is no float tank and the outlet line does no vibrate, the inlet check valve may be clogged. |
| | | Remove debris. Check o-rings under valves. |
| | Air in system | Inspect places where air can enter the system, i.e.; fittings, hose, connections etc. |
| Outlet line vibrates | Debris in inlet checkvalves | If there is no float tank and the outlet line does no vibrate, the inlet check valve may be clogged. Remove debris. |
| | Pump packing bad | If they show signs of ware or damage, replace them. |
| Inlet and outlet lines vibrate | Inlet and outletcheck valves fouled | Look for the source of debris in the inlet and discharge check valves and remove. |

FLUID SYSTEM DIAGNOSTICS - Unloader

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|--|---|
| Very low or no flow | Linio dar atuak in humana | Isolate the flow problem. If it occurs before the unloader discharge point, check the piston |
| Very low or no flow | Unloader stuck in bypass | assembly to see if it is fouled or stuck in bypass mode. |
| Linkadar will naturland | Debris in unloader | Take bottom nut off unloader, identify ball, spring and seat. Clean out any debris and |
| Unloader will not unload | Sever leak on the outlet of unit | Check for leaks and repair. |
| | Improper flow | Any variation in flow form what the orifice is sized can cause cycling. System must produce the rated flowconstantly. |
| | Nozzle to small | A nozzle that is too small can cause the flow to be reduced. |
| | Nozzle clogged | A distorted spray pattern indicates a clogged nozzle. |
| | Improper unloader orifice | The systems rated output should indicate the proper sized orifice for your system. |
| Unloader (flow) cycles with | Unloader orifice clogged | Check the orifice for clogs and clear out any debris. |
| system under pressure | Injector orifice clogged | If the system has a Venturi injector downstream of the unloader, check the orifice for clogs. |
| | Other downstream restriction | Scale buildup can restrict flow. Check; controls, valves, switches, trigger gun, and lance. Descale as necessary and begin preventive maintenance program for scale prevention. |
| | Pump not delivering the rated pressure | See low pressure or low flow diagnostics. |
| | High water supply pressure | Check inlet water supply for excessive pressure. |
| Unloader (flow) cycles with | No restrictions on the unloader | Check unloader bypass port to see if a flow restrictor is properly installed. Install one if none is present. |
| system in bypass | Downstream leakage (excessive) | Causes the unloader to since a continuing flow and divert it to the closed gun. Repair or replace. |
| | Accumulator downstream (option) | Remove the accumulator from the system. |
| Unloader (pressure) | Unloader adjustedtoo low | Adjust the unloader using the pressure gauge for the correct pressure. |
| produces smooth flow & low | Spray nozzleclogged | A distorted spray pattern indicates a clogged nozzle. |
| volume | Spray nozzle too small | A small nozzle causes a reduced flow and cycling may result. |
| | Injector orifice blocked | If the system has a Venturi injector downstream of the unloader, check the orifice for clogs. |
| | System not delivering rated flow | See flow diagnostics. |
| Unloader (flow) produces smooth flow & low volume | Unloader adjusted too low | Adjust unloader and regulator until proper pressure is achieved. |
| | Unloader valve stuck inbypass | If unloader is sticking, repair or replace as necessary. |
| | Restriction in system | Downstream restrictions can cause a reduction in flow. Check; controls, valves, switches, trigger gun, and lance. Descale as necessary and begin preventive maintenance program for scale prevention. |

| Unloader (pressure) produces low flowand | Unloader adjusted too low | If the unloader is diverting flow to bypass it may be adjusted too low, readjust as necessary. |
|--|-----------------------------------|---|
| normal pressure | Spray nozzle tolarge | Ensure the proper nozzle is installed on system. |
| normal pressure | Internal nozzle erosion | The number of hours of usage can give you a clue to the extent of the ware. If in doubt, change |
| | Insufficient pump pressure | Check pump seals and packings and tighten drive belts. |
| Unloader (flow) produces low flow & normalpressure | Unloader adjusted too low | If unloader is diverting flow to bypass, readjust using the pressure gauge. |
| | Nozzle too large | Ensure the proper sized nozzle is being used. |
| Unloader (pressure) leaks from main spring or adjusting bolt | Shaft O-ring in valve body warn | Check O-rings for ware or damage and replace as necessary. |
| Unloader (flow) pressure increases when trigger | Unloader piston stuck or frozen | Check unloader shaft for proper action. Unstick piston and shaft or replace unloader. |
| released | Bypass port clogged or restricted | Ensure that unloader bypass port is not clogged |
| | Excessive tension on main spring | If tension is incorrect, adjust or replace as necessary. |
| Unloader (flow) leaks water around adjusting bolt | Sleeve O-ringworn | Check O-rings for ware or damage and replace as necessary. |

FLUID SYSTEM DIAGNOSTICS - Leaking ANY LEAKS SHOULD BE REPAIRED ASAP TO PREVENT DAMAGE TO THE SYSTEM.

| PROBLEM | POSSIBLE CAUSE | SOLUTION | |
|--|---|--|--|
| From inlet | Garden hose washer | Ensure the washer is present and in good condition. | |
| From low pressure (inlet) line fittings | Loose clamps or connections | Low pressure line should be properly sealed on barb and tightly clamped. | |
| From float tank(option) | Float tank full of water or stuck | ank full of water or stuck If float is not floating above water, check the float to see if it has filled up with water. If necessary, drain and seal. | |
| From pressure fittings | Fittings not tightened or taped, or cracked | Usually metal to metal fittings should be taped with Teflon tape or lock tight to provide a tight seal. (unless | |
| From quick connects | Bad o-rings | If quick connect o-ring shows wear or damage, replace it. | |
| From pump | Bad packing | If the seal leak is detected under the pump manifold, packing may be worn and in need of replacement. | |
| | Bad rod o-ring | If o-rings show wear or damage, they may need replaced. | |
| From trigger gun | Stripped connectors | Physical damage may not be apparent, but unseen warping from freezing or extreme pressure can still cause leakage. | |
| | Weep gun(optional) | If a weep gun has been installed, check the gun valve seat to ensure it is functioning properly. | |
| From nozzle | Damage gun valve ball or seat | Inspect trigger gun valve assembly for damage or ware to ball or seat. Lodged debris can stop valve from closing. Repair with kit or replace. | |
| From unloader | Bad o-rings or seals | If quick connect o-ring shows wear, damage or improper seating. | |
| From variable pressure Lance(option) | Bad o-rings at adjusting knob | Inspect o-rings for ware or damage and replace as necessary. | |
| Unloader will not unload | Debris in unloader | Take bottom nut off unloader, identify ball, spring and seat. Clean out any debris and reassemble. | |
| | Sever leak on the outlet of unit | Check for leaks and repair. | |
| | System over pressure | See pressure and flow diagnostics to find the cause of the excessive pressure and correct it. | |
| | Clogged nozzle | Spray pattern will be distorted if nozzle is clogged, clean out. | |
| From pressure relief valve | Trigger gun valve not working | If trigger gun valve action is not correct, repair or replace. | |
| | Excessive pressure spike | If water spurts from valve when trigger is released, check unloader adjustment. Pressure spike should be below the level where pressure relief valve is activated. | |
| | Wear or damage to ball or seal | Inspect ball and seal for damage and adjust as necessary. | |
| | Improper relief valve adjustment | Adjust valve properly. | |

FLUID SYSTEM DIAGNOSTICS - Trigger Gun/Spray Nozzle

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|--|--|
| No nozzle flow from nozzle | Broken piston rod in trigger gun | If water flows through discharge hose without gun, check trigger gun valve piston rod and replace if necessary. |
| when trigger depressed. | Missing metal insert in trigger gun (European style gun) | Inspect to assure insert is in place. |
| | Blockage in system past gun | Check nozzle or spray accessory for blockage and clear it. |
| Excess pressure when trigger gun is released | Excessive pressure spikes | After unloader increases pressure to a maximum, further adjustment will only increase the pressure spikes. Re-adjust. |
| Flow not stopping when trigger gun released | Broken return spring on trigger gun | If trigger action is too loose, return spring may need replaced. |
| lingger guilleleased | Debris in gun valve | Debris in gun valve can stop piston return. Clear debris. |
| Trigger action sticks | Keeper plug tootight | It may be possible to loosen plug slightly without leakage but it will likely need replaced. |
| | Worn or bado-ring | Check trigger gun o-rings for ware or damage and replace. |
| Trigger gun leaks | Stripped or loose connections | Physical damage may not be apparent but unseen warping from freezing or sever overpressure maystill cause leaking. |
| | Chemical valve closed Black nozzle | Open chemical valve. If It chatters with no chemical delivery, air is being drawn from the upstream side of the pump. Check fittings, connections and ensure the inlet line is fully submerged into the chemicaljug. |
| | Chemical dried up in the injector | Inspect and clean as necessary. |
| | Chemical foot strainer clogged | May be a strainer or check valve. Ensure that the ball is not stuck or clogged. |
| | Chemical line kinked | Chemical line kinking or binding prevents chemical delivery. |
| No chemical | Chemical line too long | An overly long chemical line can prevent the pump from drawing chemical into the system. Try installing a shorter line. |
| | Chemical too dilute | Verify chemical strength. |
| | No adjustment for lowpressure | Downstream injectors only - Low pressure is required for most injectors to draw chemical. If no adjuster exists it may need low pressure spray nozzle installed on the lance. |
| | Incorrect injector orifice | If not properly sized for the systems rated output, chemical delivery problems will result. Check serial plate for specs. |
| Excessive chemical | Valve improperly adjusted, check knob on injector | To properly adjust, a chemical flow meter may be used to precisely measure chemical flow. |
| | Chemical dilution to strong | Verify chemical strength. |
| Spray pattern irregular | Clogged nozzle | Spray pattern will be distorted if nozzle is clogged. |
| Volume proper, pressure | Nozzle to large | Ensure that the nozzle is sized properly sized for the system |
| low | Internal nozzlewear | A loss of pressure may result form gradual nozzle wear. Replace a nozzle of correct size. |
| Pressure proper, volume low | Clogged nozzle | Spray pattern will be distorted if nozzle is clogged. Check nozzle for clogging if the unit has a pressure unloader. |

BOILER SYSTEM DIAGNOSTICS - Oil Burner Will Not Fire

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|--------------------------------------|--|
| Not reaching ratedpressure flow | Not activating boiler controls | Correct the fluid problem first - See fluid systems diagnostics |
| Thermostat on low setting | Thermostat set too low | Set thermostat to an output temperature requiring heating. |
| No or low fuel in tank | Burner no getting adequate fuel | Check fuel and bring to proper levels. Inspect fuel tank for water or debris. |
| No of low fuer in tark | Low fuel shut-off control activated. | Full featured equipment may have a shut off if fuel is low. |
| | No air beingsupplied | Ensure that the blower is working and that the air band or damper is properly adjusted and in good repair. |
| No air movement through stack | Thermal reset tripped | Press the thermal reset button on burner motor. If the reset trips again an additional problem must be sought. |
| | Burner motor or capacitoris bad | If motor does not turn, first check thermostat/press switch, the motor starting capacitor and finally the burner motor itself. |
| | Contaminated fuelin the tank | Ensure that the proper clean fuel is being used. If not, siphon any debris or water from the tank. |
| Fuel in the fueltank | Improper fuel in the tank | If the improper fuel is found in the tank, drain and rinse the tank, then fill with proper fuel. |
| | Low fuel shut-off sensor stuck or | Check the sensor. The assembly may need to be removed to un-stick the float or to replace it |
| | faulty | completely. |
| Water in the fuel filterbowl | Water in fuel supply | Drain water from the tank promptly to prevent rusting. If fuel delivery problems persist, check the fuel pump for rust. |
| Debuie in the fuel filter boul | Clogged strainer | If the fuel strainer or in-line filter is clogged, clean or replace. |
| Debris in the fuel filter bowl | Clogged fuel nozzle | Replace if there is any evidence of clogging or debris. |
| | Clogged fuel line | Check lines for clogging and clear if necessary. |
| Water comes out drain at bottom of tank | Water in fuel supply | Check only if no fuel in the filter bowl - Drain the tank and check for rust. If problem persists, fuel pump should be checked for rust. |
| Cannot smell or see fuelat stack | No fuel beingsupplied | Check fuel delivery and correct any problems. |
| | Air leak to pump | Ensure that air is not entering through the lines or connections. |
| | Broken fuel line | Ensure that the fuel line is connected and is not broken/punctured. |
| | Clogged fuel filter | Check any clogging that exists in the fuel filter |
| No fuel to bleed valve | Clogged fuel inletline | Check any clogging that exists in the fuel inlet line. |
| | Frozen fuel pump | If the fuel pump is frozen it will need replaced. |
| | Broken fuel pump coupling | Check pump coupling if direct or belt driven. Replace or tighten or replace the drive belts if needed. |

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|------------------------------------|--|
| valve but none in | Solenoid valve not energizing | Remove the solenoid cover and place blade of an insulated screwdriver in the coil with the system operating in hot water mode. A good working solenoid will hold the screwdriver in the solenoid. If not it may need replaced. |
| combustion chamber | | Oil pump may have debris, replace as necessary. |
| Boiler controls activating | Solenoid valve coil not energizing | If boiler controls work properly, the pressure or vacuum on the fuel pump may be misadjusted. Check solenoid coilagain. |
| | Debris in internal fuel pump valve | Check for clogging in the solenoid valve inside fuel pump. |
| | Fuel nozzle clogged | Check fuel nozzle for clogging and clear if necessary. |
| Solenoid valve energizing | Restriction in fuel outlet line | Check fuel line from pump to burner for any restriction. |
| | Fuel pump piston frozen closed | Check piston in fuel pump to see if it will travel. Free piston or replace fuel pump. |
| | No power reaching transformer | Ensure the proper voltage is reaching the ignition transformer with a volt meter. |
| | Ignition transformer bad | Using a volt meter, ensure that the transformer is supplying the proper voltage. |
| | Electrode gap improperly set | Check the gap and readjust if necessary, taking care that the proper distance is maintained from the fuel nozzle. |
| Air and fuel flowproper | Electrode caps cracked | Down fired, multi-pass boiler systems have a cap on the top of each electrode. Examine caps for cracks or carbon build-up and replace if there problems are evident. |
| Air and fuel flowproper | Electrode wires loose or damaged | Applies to down fired, multi-pass boiler systems - Check the wire to each electrode to ensure there is a good connection. |
| | Electrodes arcing to fuel lines | Electrodes should not be arcing to fuel lines or nozzle. Check electrode for cracking or carbon build-up. |
| | Transformer bus bars not lining up | Applies to gun type burners - Bus bars on the transformer should line up and connect properly with the electrodeterminals |
| Burner or electrode assembly fires when removed from housing | Improper air delivery | Check air delivery to combustion chamber. Down fired; check air damper and air bag. Gun type; Check air bands. |
| Ignites with air bands closed down | Excessive electrodegap | Ensure electrode gap is properly set. |
| Ignites with airbands opened up | Choked down | Open air bands to proper setting. |

BOILER SYSTEM DIAGNOSTICS -Gas Burner Will Not Fire

| PROBLEM | POSSIBLECAUSE | SOLUTION |
|------------------------------|--------------------------------|---|
| No arc at the ignition pilot | Spark gap incorrect | Check the spark gap and reset if necessary. Check for air in the propane line. |
| assembly | Ignition module bad | Check the ignition module and replace if necessary. |
| Ignition operating properly | Boiler controls malfunctioning | Check boiler controls for good operation and correct problems. |
| Boiler controls operating | Gas valve malfunctioning | If pilot and boiler controls operate properly, the problem may exist with the gas valve. Replace if |
| properly | Gas valve mailunctioning | necessary |

BOILER SYSTEM DIAGNOSTICS Abnormal

Flame Characteristics - Gas Fired

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|----------------------------------|--|
| Flame intermittently lifts and returns to gas port "candles" | Gas velocity exceeds flame speed | If gas flow is not properly regulated, the regulator may need to be replaced. Gas line may be too small. |
| Flame height changes suddenly | Uneven gas supply pressure | Check orifice for partial blockage. If no blockage found, ensure that the gas supply and regulator are working properly. |
| Flame floats around the combustion chamber | Insufficient air | Check stack for fuel restriction and correct. It may require new ventilation if the original system is inadequate. |
| Flame has yellow tip | Flame speed improper | Check for proper gas pressure while burner is operating. |
| Flame comes out from under burner housing | Insufficient air and ventilation | Usually occurs at ignition. Check stack for fuel restriction. |
| Gas burns inside theburner tube - roars | Burner underrated | Inquire about a burner with the proper rated capacity. |
| Burner pops whengas is shut off | Flame travels back into burner | Flame travel when the gas is shut off does not damage the unit. |

BOILER SYSTEM DIAGNOSTICS

Water Output Temperature Too Low - Oil or Gas Fired

| PROBLEM | POSSIBLECAUSE | SOLUTION |
|--|------------------------|--|
| Burner firing normally but with outlet temp lower than rated | Thermostat set too low | Set the thermostat to proper output temperature. |
| Burner firing constantly | Inlet water too cold | If inlet water is freezing to the touch, the boiler may not be able to reach desired temperature increase. Use a water supply with a higher temperature. |
| | Sooting | Soot build up on the coil can keep the water from reaching the desired If inlet water is freezing to the touch, the boiler may not be able to reach the desired temperature increase. Use a water supply |
| | Scaling | The outlet fitting to the hose can get scale build-up and reduce heat exchange. Descale and prevent further build-up. |

BOILER SYSTEM DIAGNOSTICS - Boiler Controls

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-----------------------------------|--|--|
| No voltage solenoid | Boiler control or electrical problem | A multimeter can be used to check continuity through controls and pinpoint the problem areas. |
| | Bad connection to solenoid coil | Electrical connections to solenoid valve coil should be tight and not corroded. |
| Solenoid coil doesnot energize | Coil bad | Check to see if fuel solenoid will energize when the proper voltage is applied. Solenoid may need replacing. |
| | Boiler controlnot activating properly | If coil energizes when proper voltage is applied, check boiler controls. |
| Solenoid coil energizes | Problem occurringelsewhere | If solenoid valve coil energizes when the cleaner is operating in hot water the problem is elsewhere. Check the air/fuel delivery. |

BOILER SYSTEM DIAGNOSTICS - Pressure Switch

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|------------------------------------|---|
| Switch activates when pressure is reached but | Control not flowing through switch | A multimeter can indicate if the proper voltage flows through the boiler side of the switch. If not the switch may not need replaced. |
| boiler not firing | Switch improperly wired | Switch may be improperly wired for its function. |
| | Switch bad | If wiring is proper and still no current flow when activated, switch may need replacement. |
| | Plunger fouled or stuck | Check pressure plunger to see if it will travel freely. If not, the passage may need cleared. |
| Switch does not activate | Plunger not moving far enough | Check to see if the plunger is traveling far enough to depress the microswitch. Adjust if necessary. |
| | Current not flowing through switch | If switch activates manually but boiler does not fire, current may not be flowing through. The switch may need replacing. |
| Switch activated manually | Microswitch not properly adjusted | Microswitch may need readjustment so plunger can trip in. |
| | Switch bad | Replace switch with another one. |
| | Problem elsewhere in the system. | If switch works manually and current is flowing properly, the problem is elsewhere. Try other boiler diagnostics. |

BOILER SYSTEM DIAGNOSTICS - Vacuum Switch - Optional

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|------------------------------------|--|
| | Improper diaphragm movement | Replace switch if improper diaphragm movement is detected. |
| Switch activated manually | Low waterflow | Correct problems related to inadequate water flow. |
| | Air leak in or punctured diaphragm | Replace vacuum switch if diaphragm shows an air leak or hole. |
| Switch shows continuity when activated | Problem elsewhere in system | If vacuum switch works properly, continue with other boiler control diagnostics. |
| Switch does not shows continuity when activated | Switch contactbad | Replace switch with another one. |

BOILER SYSTEM DIAGNOSTICS - Flow Switch - Optional

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-----------------------------|--------------------------------|---|
| tested with external magnet | Magnet fouled and will notmove | If magnet does not move freely within its housing, remove debris to unstick it. |
| | Reed switch misadjusted | To adjust it for the flow the system is producing, loosen the reed switch and move it in its |
| | Magnet is bad | If reed switch activated the boiler when tested with a hand held magnet, the internal magnet may |
| activate when tested with | Reed switch is bad | If reed switch does not activated the boiler when tested with a hand held magnet, the reed switch may need replacement. |
| external magnet | Problem elsewhere in system | See diagnostics listed above. |

BOILER SYSTEM DIAGNOSTICS - Thermostat

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|---|-----------------------------|--|
| Thermostat set improperly | Thermostat set too low | Set thermostat properly and ensure connections are not loose or corroded. |
| Boiler fires when thermostat jumped, but will not fire with thermostat in circuit | | Replace Thermostat. |
| Boiler will not fire when thermostat jumped | Problem elsewhere in system | Continue with boiler control diagnostics. If boiler still does not fire, the thermostat may need replaced. |

BOILER SYSTEM DIAGNOSTICS - High Temperature Limit

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--------------------------------------|-------------------------------|---|
| Electrical continuity through switch | Connections loose or corroded | Check connections to high temperature limit switch to ensure that they are not loose or corroded. |
| | Problem elsewhere in system | If there is continuity through the switch but the boiler still does not fire, there is a problem elsewhere in the system. Continue with boiler control diagnostics. |
| No continuity through switch | Switch bad | Replace switch. |

BOILER SYSTEM DIAGNOSTICS - Low Fuel Shut-Off

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|-------------------|----------------------------------|--|
| Fuel level low | Switch may be operating properly | Add fuel and retest. |
| Fuel level proper | Level sensor stuck | Check level sensor for proper movement. Clear, repair, or replace sensor assembly. |
| | Reed switch bad | Check level sensor for proper action. Replace switch if needed. |